

## **ADULT SUPERVISOR GUIDELINES**

All attending adults must read and comply with our Adult Supervisor Guidelines.

This document outlines our role in managing and coordinating the event, as well as what we ask of your group's attendees acting as adult supervisors. These guidelines are initially provided to the person who books the day camp/day care with our sales office. Each adult supervisor from your group that is present on the day of the event will receive a copy of this document.

Welcome to Strikers! We are thrilled that you and your group are joining us today and look forward to hosting a fun and memorable event. Throughout your visit, you will be assisted by a member of our management team. Their role is to provide support in managing and coordinating the various activities we have planned for your group today. This includes, but is not limited to, helping the attendees get set up on their lanes, directing attendees to the Café, and keeping the flow of the event running smoothly in accordance with the time allotted.

At Strikers, we pride ourselves on providing our guests with an elite level of customer service in a safe and well-maintained establishment. Our team is prepared to execute your experience with excellence; however, we do require your assistance in overseeing the youth attendees. Please remember that your role as an adult supervisor is essential to the safety, time effectiveness, and overall success of this event.

To ensure that our team can best manage and facilitate your event, we ask that all attendees who are acting as an adult supervisor adhere to the following guidelines, and oversee that the youth attendees for whom they are responsible for act in accordance with them as well:

- 1. Please notify us as soon as possible if group is running late and/or cancelling. We reserve the right to not adjust bowling time if group is more than 15 minutes late from booked start time. Keep in mind that other groups are in time slots before and after your reservation time.
- 2. We ask that no outside food and/or beverages are brought into the facility.
- 3. We ask counselors to refrain from bowling for the safety and observation of the children.
- 4. We request that bowling shoes are worn by all individuals participating in bowling.
- 5. Please avoid running or engaging in horseplay.
- 6. Please respect others and refrain from use of foul language, acts that may offend others, or create a situation that is unsafe to others.
- 7. Please respect the property and equipment of the bowling center and others.
- 8. Please allow our Café staff to serve the youth attendees their meals prior to any adult supervisors placing food orders.

Thank you for your understanding and observance of our guidelines. Please direct any questions regarding your responsibilities outlined herein to our Event Coordinator, Shea Jourdan.